Return and Refund Policy Template

Thanks for shopping at BacardiRumCake.com

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have 30 calendar days to inform us of any damage or defective product to receive a replacement cake(s) or a full refund from the date you received it.

Your item needs to have the receipt or proof of purchase.

Refunds

Once we have received your proof of purchase, we will immediately notify you on the status of your refund or replacement cake(s) after an investigation has occurred.

Upon completion of our investigation, we will initiate a refund to your credit card (or original method of payment) or immediately dispatch a replacement cake to you. You will receive the credit within a certain amount of days, depending on your card issuer's policies, or you will receive a replacement product within 2-3 business days via FedEx.

Shipping

We will ship your replacement cake(s) free of charge via FedEx.

Contact Us

If you have any questions on how to report a damage or defective product to us, contact us at our

Toll Free number 1 877-414-5870, or you can email us at info@bacardirumcake.com.